

Cubetape and ScanTape Firmware Upgrade process

To upgrade Cubetape or ScanTape firmware:

- Put ScanTape/Cubetape into firmware upgrade mode by holding the down arrow and powering on, or selecting Firmware upgrade from the Settings menu. Device will make 3 long beeps, but screen will be off
- Connect to PC by USB cable
- Run CubeTapeLoader.exe or ScanTapeLoader.exe and follow the prompts.
- Cubetape or ScanTape firmware will be updated.

Process requires Cubetape firmware V1.12C and above.

Prior to firmware version V2.02.14, Bluetooth serial connections on the host PC could interfere with the automated device detection process used in the firmware upgrade. If the Loader program is not able to connect to the Cubetape/ScanTape device, remove any Bluetooth serial connections using Device Manager. This will allow the upgrade process to complete. The issue is resolved with V2.02.14 and above.